

**Dispute letter example\*\***

JP Morgan Chase Bank, N.A.  
P.O. Box 15298  
Wilmington, DE 19850-5298

June 25, 2019

To whom it may concern,

I customer, John Smith, REJECT the binding arbitration agreement changes. I reserve my right to pursue legal action against JP Morgan Chase Bank, N.A. in court — including class actions. Please note, I request confirmation this notification was received, and this information is noted to my account(s).

The following is my personal information as requested in your notification of changes:

[First and last name]  
[Street address  
City, State, Zip code]  
[Account number(s)]

I am keeping a copy of this letter for my personal records.

Thank you,

[Your signature]

[Name]